



## **PRINCIPLES FOR THE USING CERTIFICATE**

1. Quality management system certificate can be used for commercial purposes, e.g. as a proof for third persons and for authorities.
2. If the certification is used for advertisement purposes, the certificate's holder shall submit the intended shape of advertisement to the certification body for approval to avoid misleading or improper use.
3. It shall not be allowed to use the certificate in a misleading manner (e.g. caused by distortion or by using a part thereof) or in a manner that makes impression that a product/system has been certified (when it has not).
4. The Certificate shall not be adjusted and modified by certificate's holder.

## **OBLIGATIONS OF CERTIFICATE'S HOLDERS**

1. To fulfil the below mentioned conditions under which the certificate was issued.
2. To announce to the certification body any changes about quality management system.
3. To file any complaints and corrective actions in accordance with the requirements of quality management system standards and submit to the certification body the records, if requested.
4. To take appropriate corrective actions for those complaints.
5. To file of the corrective actions.
6. To inform the certification body about the complaints during the surveillance.
7. To return the certificate to the certification body in case of suspending or withdrawing and stop using all advertising materials which contains any reference to the certification.
8. Carry out adjustments following the changes of the certificate requirements announced by the certification body.